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InstallationPack BASIC
for Fujitsu Siemens Computers Hardware

FUJITSU COMPUTERS SIEMENS

Product description

The InstallationPack BASIC provides an on-site setup for Fujitsu Siemens Computers hardware. The service applies to the delivered hardware products specified in the service schedule. The appendices specific to the product lines are part of this product sheet.

Services

The InstallationPack BASIC comprises the following installation steps:

- **Preparation**

  Review the environmental requirements with the customer, schedule installation.

  Unpack delivered equipment.

  Inspection and verification: Check if there are no transportation damages and if delivery is complete.

- **Installation**

  Installation of hardware and physical connections as described in the respective appendix to this product sheet.

- **Handover**

  System handover and customer's acknowledgement that the installation is completed as described in this InstallationPack.

Service Levels

- **Service cover time**
  Service specialists are available with knowledge specific to the product and the system during the following service time:

Service cover time	Cover code
Monday – Friday excluding public holidays, local FSC Business hours (5 * 9)	ST

Options

The following services are available at additional cost:

- Infrastructure cabling
- Installation consultancy on site
- After-hours and weekend installation

Prerequisites

The equipment must be sited at the installation location. The necessary infrastructure, connection for AC, LAN, Modem, Fibre Channel, SCSI and all cabling within the fabric of the building is to be provided by the customer.

Recommendations / Information

These terms are in addition to the existing terms and conditions of Fujitsu Siemens Computers.

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